

Refund Policy

The service provided by WKF E-Learning includes direct access to online training contents, so no refunds are allowed after purchase. Therefore, please carefully review all requirements and considerations before agreeing to register with WKF E-Learning.

If, for any reason, WKF E-Learning is forced to cancel a course, it will refund 100% of the amount paid by the purchaser.

Please note that changes in your circumstances are not the responsibility of WKF and neither can WKF be held responsible for changes in your circumstances.

It should be noted that the deadline for any course is six months from the date of registration. Extension of this deadline is not possible.

In a situation where someone needs to change the enrolment and in good faith, WKF will allow the following option:

- Within 14 days after receipt of their registration details and those who are not logged into the e-learning site after registration can switch to on-site registration. The price difference of €50 will not be returned in this case, as it will cover administration and management costs.

Deadline and method of requesting a change (online to onsite):

Up to 2 working days before the start date of the onsite activity via email to the official WKF address (wkf@wkf.net). Requests sent after this deadline will be rejected.